

Storm Recap Update

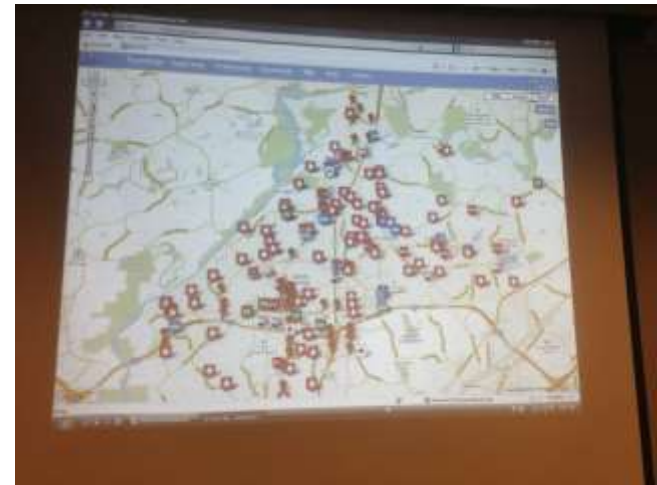
June 18, 2013



Timeline: Storm Impact

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- Tornado warning issued at 8 p.m., Thursday June 13
 - Sirens activated & EOC opened at ChattComm
- By 10 a.m. Friday morning, more than 200 storm-related calls for service logged
 - Approximately 125 “trees down” calls
 - An additional 75 calls involving down lines
 - 25 calls involving structure damage
 - Initial tally of roads closed was 47
- Public Works, Police & Fire dispatched
 - Efforts continued throughout the night
 - Communications provided assistance in information to public and media

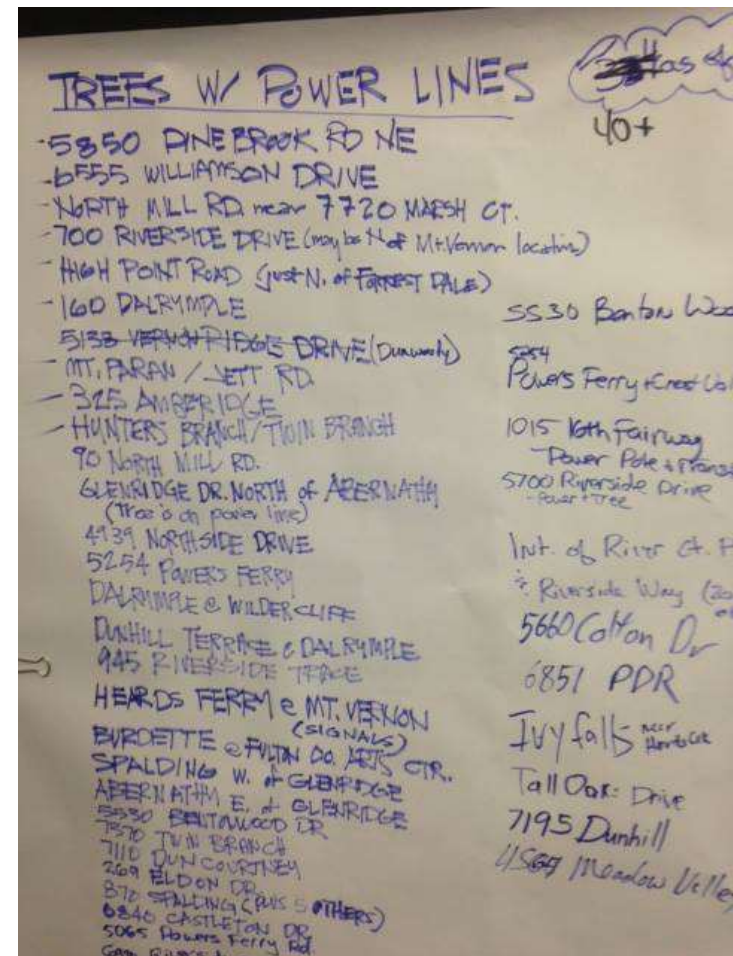


Snapshot of EOC incident board
Thursday, 6/13, 10:30 p.m.

Priority Considerations

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- Top priority was Roswell Rd as it is a main artery within the City
- Arterials & Collectors
- Neighborhoods with access totally blocked
- Healthcare facilities



One of 7+ log boards in EOC tracking closures and signals down

Timeline: Clearing

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- Friday morning
 - EOC operations moved to City Hall involving entire senior management team
 - Liaison arrangement with GA Power, with City rep at GA Power offices (2 centers service Sandy Springs)
 - Aid from Fulton Co EMA with project tracking system
- Fire Rescue conducted welfare checks in the areas of: Spalding Dr, Glenridge Dr, Dalrymple Rd, Sudbury Lane, Northgreen Dr and Hunters Branch, ensuring residents, in particular – seniors, trapped by storm were okay
- Friday evening, only seven trouble areas remained involving trees/power lines down
- By Sunday early afternoon, all roads were reopened and power restored

Considerations

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- Storm's path included cities around the metro area including Dunwoody & Brookhaven stressing resources throughout the area
- Around 9:20 p.m. Thursday, City Hall experienced a power failure with back up generators also faltering
 - City website and email down
 - Power restored 11:20 a.m. Friday
- Public understanding in clearing process
 - City cannot remove trees when power lines are down until the lines are deactivated

Lessons Learned

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- Social media was used successfully to communicate with residents and the news media who were helpful in relaying updates through respective outlets
 - City's Facebook page added 233 "likes" over 48 hours, reaching approximately 24,000 unique viewers
 - City's Twitter page gathered 104 followers
- While we strive for quickest response times, it's recommended that residents have emergency plan in place factoring 36-48 hour delay



Crews making their way into the City