

WEEK IN REVIEW

Week ending March 13, 2020

UPCOMING EVENTS

City Meetings

March 17, 2020 6 PM	City Council Meeting	City Hall via Livestream
Canceled – No current cases to review	Planning Commission Meeting	N/A

Community Events

March 16, 2020 7 PM	The Fragrant Garden	Lost Corner
March 19, 2020 7 PM	Local Snakes and Amphibians	Lost Corner

PUBLIC SAFETY

COVID-19

- We are implementing precautionary steps to help ensure a safe environment for staff and guests within our buildings.
- The senior leadership team is working with the emergency management team in tailoring our emergency operations plans for a pandemic.
- Opportunities for staff and the public to continue normal operations through digital means are being implemented.
- In keeping with Public Health recommendations for social distancing, the March 17 meeting of the City Council will be available via livestream.

SSPD

North District:

Crime:

- The Unit reported four *entering-auto* incidents.
- The Unit reported three burglaries; one in an office suite, two in residences.

South District

Crime:

- The Unit reported five *entering-auto* incidents.

- One burglary was reported; a warrant was obtained for the offender.

Community Affairs:

- Officers met with River Vista HOA to conduct a safety site assessment.
- Community Events: Temple Emanuel and Woodland High-Five Fridays

Street Crimes Unit (SCU)

- The Unit reported one felony arrest, three misdemeanor arrests, and one city ordinance arrest. The Unit conducted 21 traffic stops, issued 15 traffic citations, and located two wanted persons.

Traffic

- The Unit reported six misdemeanor arrests, conducted 154 traffic stops, and issued 190 citations. The Unit work 24 hours related to investigation of traffic complaints. There were 19 hit-and-run cases assigned and 12 hit-and-run cases cleared.

TRV

- The Unit reported two misdemeanor arrests, conducted ten traffic stops, and issued eight citations. One vehicle was impounded, 11 traffic crashes investigated, 17 patrol unit assists conducted.

K-9

- The Unit reported one felony arrest, one misdemeanor arrest, conducted 32 traffic stops, and issued 29 traffic citations. The Unit investigated three suspicious persons/vehicles, conducted five K-9 searches (things), one K-9 search (person), and conducted one knock and talk.

Bike Patrol

- Incidents
 - One *entering auto* investigation; vehicle left unlocked with no items stolen.
 - One drug-related arrest
 - One panhandling arrest after the offender failed to abide by previous warnings.
- There were 10 traffic citations issued.
- A hands-free detail resulted in 15 citations issued.

Volunteers

- The Citizens on Patrol Unit worked 182 hours and conducted 24 shifts this past week, also issuing 35 handicap-parking citations.
- Several members assisted the Secret Service and White House staff during the POTUS visit to CDC. Volunteers assisted with motorcade duties.

Total Alarms: 21; False Alarms: 21; Calls for Service: 2,455; Citizen Initiated: 809; Officer Initiated: 1,646; Accidents: 133

SSFD

OPERATIONS

- Responded to 308 calls: Three Fires, 106 EMS, 30 Service, 132 Good Intent, 31 False Alarms

- Units responded to reports of a possible structure fire with a vehicle involved in the 1500 block of Windridge Drive. On arrival, the crew found a vehicle with light smoke coming from inside the passenger compartment of vehicle parked in front of apartment building. The vehicle owner extinguished the fire using a dry powder fire extinguisher prior to SSFD's arrival. Personnel found no extension to the building. Personnel overhauled affected area in the vehicle interior using a water can to cool any remaining hot spots.
- Units responded to reports of a carbon monoxide alarm activation at a residence on Glen Oaks Drive. The owner stated that there was a power outage due to electrical repairs underway at the home. The carbon monoxide alarm awakened the couple who lived in the home, and they opened windows in order to ventilate the home. The owner was operating a gas-powered generator near the front door to power certain priority appliances inside the home at the time of the alarm. Personnel monitored the atmosphere inside the already ventilated home and found 18 ppm on the second floor, 5 ppm in the basement and a range from 0 to 8 ppm on the first floor. The carbon monoxide alarm was sounding upon arrival, but reset during the monitoring process. Personnel advised the homeowner of the findings with the multi gas monitor and the cause of the carbon monoxide being the generator operating too close to the home. The crew advised the homeowner to leave the windows open for another hour in order to properly remove the remaining carbon monoxide from the residence and discontinue using the generator.
- Units responded to reports of a dump truck fire in the 4900 block of Roswell Road. Smoke was coming out from under the cab in the engine compartment, and the driver had extinguished the fire with an extinguisher. No signs of active fire was found upon further investigation.

INSPECTIONS

- There were 84 inspections conducted with 50 violations cited.

TRAINING

- High rise training was held at RAPSTC (Roswell-Alpharetta Public Safety Training Center).
- Deputy Fire Marshal and an Inspector completed the NPQ Fire Inspector II course at the Alabama Fire College.

SAFETY EDUCATION AND PUBLIC RELATIONS EVENTS

- Three events reaching 91 participants were held.
 - Birthday party, CERT community training, corporate fire safety education
- SSFD personnel inspected one car seat and trained one adult.

TRANSPORTATION

TSPLOST PROGRAM

- TS-103 Spalding/Dalrymple/Trowbridge Intersection Improvement Project: Right-of-way clearing planned to continue through March. Georgia Power Company installed a self-supporting pole on March 7, 2020. A project pre-construction meeting was held March 12,

2020. Utility relocations are ongoing at the site in advance of roadway construction. Construction is expected to begin late March or early April.

- TS-108 Roswell Road at Dalrymple Road Intersection Improvement: Right-of-way staking will begin the second week in March, depending on weather.
- TS-137 Johnson Ferry Road and Glenridge Sidepath Project: Erosion control, site clearing and removal of bushes and trees has occurred. Construction is underway.
- TS-168 Dalrymple Road Sidewalk (Princeton Way to Duncourtney Drive): This project will provide sidewalk on at least one side of the road along Dalrymple from Roswell Road to Brandon Mill Road. Site survey work is currently underway.
- TS-171 Roberts Drive Sidewalk from Northridge Road to Davis Academy: Right-of-way and survey staking are underway.
- TS-172 Brandon Mill Road Sidewalk (Lost Forrest Drive to Brandon Ridge Drive): Site survey work is currently underway.
- TS-192 Mt Vernon Highway Corridor Improvements: Geotechnical field investigation for wall construction began on February 25 and will finish the week of March 9, 2020, depending upon weather.
- TS-193 Hammond Drive Improvements: Public comments are due by March 13, 2020.

CAPTIAL IMPROVEMENT PROGRAM (CIP)

- T-7238 Johnson Ferry Road at Riverside Drive Intersection Improvement: Asphalt paving and striping complete with sidewalk installation underway.
- T-33 CDBG Sidewalks Roswell Road Streetscape from I-285 to Long Island: Phase 1 of the project from Long Island to Stewart Drive scheduled to begin construction this month.
- T-43 Glenridge Drive @ Roswell Road Intersection Realignment: Construction underway with Georgia Department of Transportation oversight and administration.
- T-58-1 Boylston Drive Streetscape and Hammond Intersection Realignment: Design is underway with field work for traffic studies is currently in progress.
- T-62-3 Sandy Springs Circle Streetscape/Sidewalk: Westside Mt. Vernon to Johnson Ferry: Pedestrian lights were installed with wet weather conditions impacting final paving work. Last sidewalk section poured on March 9, 2020.
- CC-10 Sandy Springs Circle Streetscape Hammond – Mt. Vernon: Utility contractor work continues to relocate/bury existing aerial utilities in advance of constructing sidewalks and side paths on both sides of Sandy Springs Circle.

FIELD SERVICES

- North Roswell Road Beautification: Work scheduled to begin week of March 16, 2020.
- FY2020 & FY2021 Resurfacing – Bids are due march 18, 2020.
- Deep Mill Repairs: Site field review completed
 - 33 sites with 45 areas to be repaired
- Utilities
 - 10 service requests received | 14 requests resolved

- Permits
 - 13 permit requests received
 - 24 permits issued
 - 23 active jobs (20 permits) (Comcast: 4; AGL: 2; Georgia Power: 4, Level 3: 1, Fulton Co: 3; Verizon: 9)
- City of Atlanta Water
 - Five active water leaks
 - 19 open restorations

STREET LIGHTING

- 36 issues/outages received (Georgia Power)
- 18 Street lights repaired
- 129 Known outages/damaged fixtures
- One request for new street lights was received.

Traffic Services crews completed 23 work orders:

- Signals / Lights:
 - 4 – Bulb Out
 - 2- Maintenance – Cabinet
 - 2 – Maintenance – Poles and Field Wiring
 - 2 – School Flasher Maintenance
- Signs
 - 1 – Sign Down
 - 4 – Request for New Sign
 - 2 – Replace Sign
 - 1 – Repost Sign
- Field Services
 - 49 – Field service requests received and 49 service requests/work orders completed
 - 9 – Tree Removal/Trimming Shrubbery
 - 29 – Potholes/Sinkholes/Resurface
 - 4 – Animal
 - 2 – Curb and Gutter
 - 1 – Sidewalk
 - 1 – Sink-hole

AFTER HOURS CALLS

- Staff received a report of a signal in flash at Sandy Springs Circle and Galambos Way. Signal contractor reset signal.

NATURAL RESOURCE PROTECTION

STORMWATER

- There are 60 identified projects: three are under construction, seven are under design, five are in contract development, six in right-of-way/easement acquisition, seven in technical review, 30 in scope development, and the remaining pending final invoice or inspection.
- Three new stormwater work requests were received.
- 5280 North Powers Ferry (Design and Construction) – Phase I includes removing pipes from stream and restoring stream bank. Project is in re-bid. Phase II includes replacement of a pipe and removing silt from the Cross Roads Manor pond. Coordinated with Georgia Power to relocate transformer from the access easement.
- 70 Seville Chase (Design) – Pipes and structures will be lined or replaced. Utility coordination underway with Fulton County to replace degraded sewer line in conjunction with construction; working with affected property owners for easement access acquisition.
- 5758 Riverside Drive (Design) The design project will correct flooding issue and embankment stabilization problem. Final drawings submitted for permitting. Easement acquisition from two impacted property owners continues.
- 820 Amster Green Drive – The project includes replacing a storm drainpipe and addressing a sinkhole. Contractor mobilized and started construction.
- 7435 Stoneykirk Close – The project scope will rehabilitate outlet control structure and address sinkholes in a detention pond located on private property. Project is in easement acquisition phase; coordination with property owner is underway.
- 435 Pine Forest Road (Design) – Contractor for Phase I selected.
- 4878 Long Island Drive (Design) – Discussion with impacted homeowners regarding needed easements are ongoing.
- 821 Tanglewood/4825 Jett Road (Design) – Discussion with impacted homeowners regarding needed easements continues. Coordination with property owner is underway.

ENFORCEMENT EFFORTS

- Environmental Court was held on March 6, 2020 at 9:30am.
 - 14 defendants were scheduled to appear in court with 87 code, building, fire, or land violations.
 - Nine defendants with 69 charges were adjudicated with fines, probation or dismissals. Fines were assessed at \$29,950.00.
 - Five defendants with 18 charges were reset for future court dates.
- 5870 Hilderbrand Drive – A Citation was issued for property maintenance. The court date is April 3, 2020.
- 5335 Roswell Road – A Stop Work Order was issued for construction without a permit.
- 7660 Ryefield lane – A Citation was issued for specialized parking. The court date is March 21, 2020.
- 600 Nesbit Lake Court – A Notice of Violation was issued for accumulation of rubbish and high weeds.

- 1555 Sunnybrook Farm Road – A Notice of Violation was issued for permits and accumulation of garbage.
- 7775 Jett Ferry Drive – A Notice of Violation was issued for specialized parking.
- 9625 Roberts Drive – A Notice of Violation was issued for obstruction of the right-of-way.
- 5090 Powers Ferry Road – A Notice of Violation was issued for property maintenance.
- 5825 Mountain Creek Road – A Notice of Violation was issued for a prohibited sign.
- 590 Windsor Parkway - A Notice of Violation was issued for parking.
- 145 Northwood Drive Unit P-10 - A Notice of Violation was issued for property maintenance.
- 611 Hammond Drive – A Notice of Violation was issued for property maintenance.
- 35 Bransford Road – A Notice of Violation was issued for operating an outdoor home occupation without a license.
- 201 Allen Road (New Burger-Andes) – A Notice of Violation was issued for protective treatment. The compliance date is March 28, 2020.
- 8800 Dunwoody Place (Legacy Key Apartments) – A Notice of Violation was issued for accumulation of garbage and rubbish.

COMMUNITY APPEARANCE

CODE ENFORCEMENT

- Citations: 2
- Complaints: 17
- Inspections: 127
- Notice of Violations: 13
- Resolutions: 55
- Signs: 32
- Open Records Requests: 5

Case Number	Case Type	Case Status	Case Address	Open Date	District
TRSH-000307-2020	Trash/Debris	Closed	9625 ROBERTS DR Sandy Springs, GA 30350	03/02/2020	1
PRK-000309-2020	Parking	Active	9755 ROBERTS DR Sandy Springs, GA 30350	03/03/2020	1
SIGN-000311-2020	Sign	Active	9040 ROSWELL RD STE 160 Sandy Springs, GA 30350	03/03/2020	1

PRK-000315-2020	Parking	Active	7775 JETT FERRY RD Sandy Springs, GA 30350	03/04/2020	1
TRSH-000319-2020	Trash/Debris	New Complaint	5053 NESBIT FERRY LN, Sandy Springs, GA 30350	03/05/2020	1
PM-000300-2020	Property Maintenance	New Complaint	1311 CIMARRON PKWY Sandy Springs, GA 30350	03/02/2020	2
PM-000303-2020	Property Maintenance	New Complaint	8800 DUNWOODY PL Sandy Springs, GA 30350	03/02/2020	2
PRK-000323-2020	Parking	Active	6531 LONG ACRES DR Sandy Springs, GA 30328	03/06/2020	2
SIGN-000318-2020	Sign	Active	5775 Northside DR Atlanta, GA 30328	03/05/2020	3
PM-000321-2020	Property Maintenance	New Complaint	6111 BOYLSTON DR Sandy Springs, GA 30328	03/06/2020	3
MISC-000324-2020	Miscellaneous	Active	990 EDGEWATER DR Sandy Springs, GA 30328	03/06/2020	3
PM-000325-2020	Property Maintenance	New Complaint	550 ABERNATHY RD Sandy Springs, GA 30328	03/06/2020	4
MISC-000313-2020	Miscellaneous	New Complaint	1 MERCEDES-BENZ DR Sandy Springs, GA 30328	03/03/2020	4
JV-000314-2020	Junk Vehicle	New Complaint	6552 ARIA VILLAGE DR Sandy Springs, GA 30328	03/04/2020	4
TRSH-000304-2020	Trash/Debris	Active	611 HAMMOND DR Sandy Springs, GA 30328	03/02/2020	5
JV-000308-2020	Junk Vehicle	Active	4669 CANYON CREEK TRL Sandy Springs, GA 30342	03/03/2020	5

PM-000317-2020	Property Maintenance	Active	4883 ROSWELL APT 6 RD Sandy Springs, GA 30342	03/05/2020	5
PRK-000322-2020	Parking	Unfounded	0 PARK AVE Sandy Springs, GA 30342	03/06/2020	5
PM-000316-2020	Property Maintenance	Active	5479 GLENRIDGE DR Sandy Springs, GA 30342	03/05/2020	5
MISC-000312-2020	Miscellaneous	Voluntary Compliance	5925 ROSWELL RD Sandy Springs, GA 30328	03/03/2020	5
SIGN-000320-2020	Sign	Active	5200 RIVERVIEW RD Sandy Springs, GA 30327	03/05/2020	6
MISC-000310-2020	Miscellaneous	New Complaint	0 HEARDS RD Atlanta, GA 30327	03/03/2020	6
SIGN-000306-2020	Sign	Voluntary Compliance	5761 RIVERSIDE DR Sandy Springs, GA 30327	03/02/2020	6
MISC-000302-2020	Miscellaneous	Active	1650 POWERS RIDGE PL Sandy Springs, GA 30327	03/02/2020	6

ADMINISTRATIVE EFFORTS

- The Code Enforcement Administrative Assistant handled approximately 83 public code and land complaints.

PLANNING AND ZONING

- Sign Permits (issued): 7
- Fence Permits (issued): 1
- Zoning Certification Letters issued: 0
- Open Records Request: 10
- Business Licenses processed and reviewed:
- Inquiries handled by Planner of the Day: 45
- Building application plans reviewed: 50

BUILDING AND LAND DEVELOPMENT

- Site Inspections: 39
- Building Inspections: 202
- Total Permits processed during the reporting period (received and issued): 147

- Total Customers Served at Counter: 210

MAJOR COMMERCIAL BUILDING PROJECTS

- No major commercial building projects.

PERMITS SUBMITTED AND ISSUED

- **COMMERCIAL BUILDING PERMITS SUBMITTED (7 TOTAL):** 2 Accessory Structure, 2 Addition and Alterations, 1 Cell tower, and 2 Interior Finishes
- **COMMERCIAL BUILDING PERMITS ISSUED (14 TOTAL):** 7 Addition and Alterations, 1 Cell tower, and 6 Interior Finishes
- **RESIDENTIAL BUILDING PERMITS SUBMITTED (15 TOTAL):** 7 Addition and Alterations, 2 Generators, and 6 Interior Alterations
- **RESIDENTIAL BUILDING PERMITS ISSUED (9 TOTAL):** 1 Addition and Alteration, 2 Generators, and 6 Interior Alterations
- **MAJOR LDP's SUBMITTED & ISSUED FOR REVIEW OR ISSUED (5 TOTAL):** 3 Site Improvements Residential and 2 Site Improvements Commercial

PERMITS BY DISTRICT

Mechanical		MC20-00084	Residential	03/02/2020	Under Review
Mechanical		MC20-00085	Residential	03/02/2020	Under Review
Electrical		EL20-00038	Residential	03/03/2020	Under Review
Building Residential	6985 Northgreen Dr Sandy Springs, GA 30328	BR20-00126	Interior Alterations	03/03/2020	Withdrawn
Right-of-wayUtility Permit	4886 Lake Forrest Dr Sandy Springs, GA 30342	UT20-00088	Utility	03/03/2020	Issued
Building Commercial	980 Hammond Dr Suite: 1220 Atlanta, GA 30328	BC20-00093	Interior Finish	03/03/2020	Under Review
Building Commercial		BC20-00094	Cell Tower	03/03/2020	Under Review
Right-of-wayUtility Permit	871 Spalding Dr Sandy Springs, GA 30328	UT20-00089	Utility	03/03/2020	Under Review

Mechanical	66 Northwood Dr Suite: 213 Atlanta, GA 30342	MC20-00087	Residential	03/04/2020	Under Review
Special Event	6110 Blue Stone Rd Sandy Springs, GA 30328	SE20-00012	Festival/Event	03/04/2020	Under Review
Special Event	11140 West Road Rd Roswell, GA 30075	SE20-00013	Festival/Event	03/04/2020	Under Review
Right-of-wayUtility Permit	5340 Northland Dr Sandy Springs, GA 30342	UT20-00090	Utility	03/04/2020	Issued
Right-of-wayUtility Permit	130 Allen Rd Sandy Springs, GA 30328	UT20-00091	Utility	03/04/2020	Hold
Special Event	120 Northwood Dr Sandy Springs, GA 30342	SE20-00014	Festival/Event	03/04/2020	Under Review
Right-of-wayUtility Permit	90 Forrest Lake Dr Sandy Springs, GA 30327	UT20-00092	Utility	03/05/2020	Under Review
Building Residential	965 Lancaster Walk Sandy Springs, GA 30328	BR20-00131	Addition and Alteration	03/05/2020	Under Review
Building Commercial	5252 Roswell Rd Sandy Springs, GA 30342	BC20-00095	Interior Finish	03/05/2020	Under Review
Building Commercial	5400 Roswell Unit 3 Rd Suite: Bldg E Sandy Springs, GA 30342	BC20-00096	Addition and Alteration	03/05/2020	Issued
Building Commercial	5400 Roswell Rd Suite: D	BC20-00097	Addition and Alteration	03/05/2020	Issued
Building Commercial	5555 Glenridge Connector Suite: Exterior Atlanta, GA 30342	BC20-00098	Accessory Structure	03/05/2020	Under Review
Building Commercial	5555 Glenridge Connector Atlanta, GA 30342	BC20-00099	Accessory Structure	03/05/2020	Under Review
Mechanical	4635 Harris Trl Sandy Springs, GA 30327	MC20-00088	Residential	03/06/2020	Under Review
Right-of-wayUtility Permit	480 River Valley Rd Sandy Springs, GA 30328	UT20-00093	Utility	03/06/2020	Under Review

Electrical	245 Johnson Ferry Nw Rd Sandy Springs, GA 30328	EL20-00041	Commercial	03/06/2020	Under Review
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Council District 1

Land Disturbance	1715 Nunally Pl Sandy Springs, GA 30350	LDP20-00016	Site Improvements Residential	03/02/2020	Under Review
Building Residential	1025 Ridge Tarn Sandy Springs, GA 30350	BR20-00129	Addition and Alteration	03/04/2020	Under Review
Sign	2690 Mount Vernon Rd Sandy Springs, GA 30350	SG20-00058	Permanent Free Standing	03/04/2020	Under Review
Tree Removal	320 Skyridge Dr Sandy Springs, GA 30350	TR20-00136	Tree Removal	03/05/2020	Complete
Plumbing	7595 Hunters Woods Dr Sandy Springs, GA 30350	PL20-00070	Residential	03/05/2020	Under Review
Building Residential	9085 Carroll Manor Dr Sandy Springs, GA 30350	BR20-00134	Addition and Alteration	03/06/2020	Under Review
Building Residential	7285 Chattahoochee Bluff Dr Sandy Springs, GA 30350	BR20-00136	Interior Alterations	03/06/2020	Under Review
Tree Removal	600 Nesbit Lake Ct Sandy Springs, GA 30350	TR20-00139	Tree Removal	03/06/2020	Complete
Building Residential	8210 Innsbruck Dr Sandy Springs, GA 30350	BR20-00139	Addition and Alteration	03/06/2020	Under Review
Retaining Wall	8210 Innsbruck Dr Sandy Springs, GA 30350	RW20-00018	Residential	03/06/2020	Under Review
Land Disturbance	8210 Innsbruck Dr Sandy Springs, GA 30350	LDP20-00018	Site Improvements Residential	03/06/2020	Under Review

Council District 2

Land Disturbance	7840 Roswell Rd Sandy Springs, GA 30350	LDP20-00017	Site Improvements Commercial	03/05/2020	Under Review
Administrative	8831 Roswell Rd Sandy Springs, GA 30350	AD20-00001	Temporary Structure	03/06/2020	Under Review

Council District 3

Building Residential	6140 River Shore Pkwy Sandy Springs, GA 30328	BR20-00125	Interior Alterations	03/02/2020	Under Review
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Tree Removal	349 Johnson Ferry Ne Rd Sandy Springs, GA 30328	TR20-00123	Tree Removal	03/02/2020	Complete
Tree Removal	7100 Roswell Rd Sandy Springs, GA 30328	TR20-00124	Tree Removal	03/02/2020	Complete
Tree Removal	40 Angus Trl Sandy Springs, GA 30328	TR20-00127	Tree Removal	03/02/2020	Complete
Plumbing	6950 Riverside Dr Sandy Springs, GA 30328	PL20-00068	Residential	03/02/2020	Issued
Mechanical	6510 River Chase Cir Sandy Springs, GA 30328	MC20-00086	Residential	03/02/2020	Issued
Building Residential	6430 Colewood Ct Sandy Springs, GA 30328	BR20-00128	Generator	03/03/2020	Issued
Tree Removal	410 River Shore Ct Sandy Springs, GA 30328	TR20-00129	Tree Removal	03/03/2020	Complete
Tree Removal	705 Mountain Creek Trce Sandy Springs, GA 30328	TR20-00130	Tree Removal	03/03/2020	Complete
Plumbing	301 Johnson Ferry Nw Rd Sandy Springs, GA 30328	PL20-00069	Commercial	03/03/2020	Issued
Sign	6870 Roswell Rd Sandy Springs, GA 30328	SG20-00061	Permanent Free Standing	03/04/2020	Issued
Tree Removal	5805 Mitchell Rd Sandy Springs, GA 30328	TR20-00132	Tree Removal	03/04/2020	Complete
Building Residential	6320 River Overlook Dr Sandy Springs, GA 30328	BR20-00132	Addition and Alteration	03/05/2020	Under Review
Building Residential	495 Riverside Pkwy Sandy Springs, GA 30328	BR20-00133	Interior Alterations	03/06/2020	Under Review

Council District 4

Tree Removal	6635 Williamson Dr Sandy Springs, GA 30328	TR20-00121	Tree Removal	03/02/2020	Complete
Tree Removal	800 Mount Vernon Ne Hwy Sandy Springs, GA 30328	TR20-00128	Tree Removal	03/03/2020	Complete
Tree Removal	300 Drummen Ct Sandy Springs, GA 30328	TR20-00134	Tree Removal	03/04/2020	Complete

Sign	6297 Roswell Rd Sandy Springs, GA 30328	SG20-00056	Permanent Wall Mounted	03/04/2020	Issued
Sign	6325 Roswell Rd Sandy Springs, GA 30328	SG20-00059	Permanent Wall Mounted	03/04/2020	Under Review
Building Residential	6391 Glenridge Unit 140 Dr Sandy Springs, GA 30328	BR20-00135	Addition and Alteration	03/06/2020	Under Review
Building Residential	945 Glengate Pl Sandy Springs, GA 30328	BR20-00137	Interior Alterations	03/06/2020	Under Review

Council District 5

Retaining Wall	5364 Greenland Rd Sandy Springs, GA 30342	RW20-00017	Residential	03/02/2020	Under Review
Tree Removal	145 Claridge Dr Sandy Springs, GA 30342	TR20-00126	Tree Removal	03/02/2020	Complete
Electrical	1150 Lake Hearn Dr Sandy Springs, GA 30342	EL20-00039	Low Voltage	03/03/2020	Issued
Tree Removal	5785 Hilderbrand Dr Sandy Springs, GA 30328	TR20-00133	Tree Removal	03/04/2020	Complete
Sign	5825 Mountain Creek Rd Sandy Springs, GA 30328	SG20-00053	Permanent Wall Mounted	03/04/2020	Issued
Sign	5610 Glenridge Dr Sandy Springs, GA 30342	SG20-00054	Permanent Wall Mounted	03/04/2020	Under Review
Sign	5610 Glenridge Dr Sandy Springs, GA 30342	SG20-00055	Permanent Wall Mounted	03/04/2020	Under Review
Pool	5340 High Point Mnr Sandy Springs, GA 30342	Pool20-00016	Private Outdoor	03/04/2020	Under Review
Sign	8725 Roswell Rd Sandy Springs, GA 30350	SG20-00057	Permanent Wall Mounted	03/04/2020	Under Review
Sign	5775 Glenridge Dr Suite: Bldg D Sandy Springs, GA 30328	SG20-00060	Permanent Wall Mounted	03/04/2020	Issued
Tree Removal	5600 Glenridge Dr Sandy Springs, GA 30342	TR20-00137	Tree Removal	03/05/2020	Complete
Building Residential	5125 Baroque Cir Sandy Springs, GA 30342	BR20-00138	Interior Alterations	03/06/2020	Under Review

Tree Removal	410 Morgan Oak Cir Sandy Springs, GA 30342	TR20-00138	Tree Removal	03/06/2020	Complete
Council District 6					
Tree Removal	4970 Riverview Rd Sandy Springs, GA 30327	TR20-00122	Tree Removal	03/02/2020	Complete
Tree Removal	4555 Meadow Valley Dr Sandy Springs, GA 30342	TR20-00125	Tree Removal	03/02/2020	Complete
Pool	4970 Riverview Rd Sandy Springs, GA 30327	Pool20-00014	Private Outdoor	03/03/2020	Under Review
Pool	5315 Riverview Rd Sandy Springs, GA 30327	Pool20-00015	Private Outdoor	03/03/2020	Under Review
Tree Removal	W 69 Belle Isle Rd Sandy Springs, GA 30342	TR20-00131	Tree Removal	03/03/2020	Complete
Building Residential	500 Tara Trl Sandy Springs, GA 30327	BR20-00127	Generator	03/03/2020	Under Review
Electrical	40 Glen Oaks Dr Sandy Springs, GA 30327	EL20-00040	Residential	03/03/2020	Issued
Building Residential	4750 Merlendale Dr Sandy Springs, GA 30327	BR20-00130	Addition and Alteration	03/04/2020	Under Review
Tree Removal	4735 Woodvale Dr Sandy Springs, GA 30327	TR20-00135	Tree Removal	03/05/2020	Complete
Fence	5505 Mount Vernon Pkwy Sandy Springs, GA 30327	Fn20-00021	Residential General Use	03/06/2020	Issued
Demolition	4685 Powers Ferry Rd Sandy Springs, GA 30327	DM20-00016	Residential	03/06/2020	Under Review

ENVIRONMENTAL EFFORTS

- 5340 Northland Drive: A citation and stop work order was issued for failure to properly install and maintain best management practices.

RECREATION AND CULTURAL ENHANCEMENT

RECREATION AND PARKS

MAINTENANCE

- Added mulch to Ridgeview Park playground.
- Added slate chips to Lost Corner eroded areas.
- Installed new roof tiles to Hammond gym.
- Cleared drains in the parks.
- Placed extra soap and hand pump soap in all park bathrooms.

FACILITY RESERVATIONS

- Indoor: 6 (140 participants)
- Pavilion: 2 (60 participants)
- Turf: 33 (1,288 participants)
- Tennis: 27 (88 participants)

PROGRAMMING

- Youth Basketball attended District Basketball and played two games.
- Conducted youth basketball, track, lacrosse, adult soccer, lacrosse, and flag football.
- Master Gardener Good Soil and Composting (17 participants)
- Prepped for Junior Geologists part of the Forest Family Friday series.
- Mother Son Dance event planning continues.
- Summer Camp planning continues.

CUSTOMER SERVICE

CALL CENTER

- Received 1,096 calls
- Average handle time: 2 min and 90 sec
- Average speed of answer was 17.2 sec
- Received 30 web chats
- Average handle time: 5 min and 67 sec

NEIGHBORHOOD RELATIONS

- Hammond Drive proposed improvements. Comments will be accepted until Friday, March 13. Meeting materials are posted on the project page: <http://spr.gs/hdc>
- 2020 Census Outreach
 - A Census event is planned at the CAC on Saturday, March 21. 9:30am-1pm. The City donated five laptops to the CAC to assist residents in submitting to the Census online.
 - A census mailer was sent to targeted audiences. A follow-up mailer will be sent in late March.
- Communications staff attended the Huntcliff HOA meeting and met with members of Hammond-Glenridge HOA.

MEDIA RELATIONS

- Seven media inquiries handled by Communications team.