

STATE OF GEORGIA
COUNTY FULTON

A RESOLUTION TO AUTHORIZE A TASK ORDER IN CONNECTION WITH THE
CITY'S CALL CENTER SERVICES

WHEREAS, the City of Sandy Springs ("City") currently has a contract with a Faneuil, Inc. ("Vendor") for call center services ("Current Contract"), which will expire June 30, 2018; and

WHEREAS, the Vendor is performing well and there is a good working relationship between the Vendor and the City; and

WHEREAS, the Vendor has provided high quality work in accordance with the Current Contract, including the addition of web chat in 2017; and

WHEREAS, Staff recommends extending the Current Contract and issuance of a task order with Vendor for a term of one additional year.

NOW THEREFORE, BE IT RESOLVED by the City Council of the City of Sandy Springs, Georgia while in regular session on May 15, 2018 at 6:00 p.m. that a task order be issued to Faneuil, Inc. to extend the Current Contract for call center services for a term of one additional year beginning July 1, 2018, in the amount of \$535,621. The City Manager and appropriate authorized City officials are hereby authorized to execute any documentation and to take any and all actions necessary to effectuate the intent of this resolution.

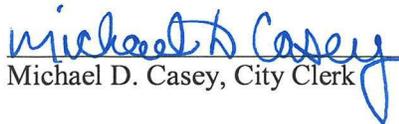
RESOLVED this the 15th day of May, 2018.

Approved:



Russell K. Paul, Mayor

Attest:



Michael D. Casey, City Clerk

(Seal)

